



## **Cancellation and reservations policy L'isle de France Terrigal**

### Deposits

\$25 per guest charged at time of reservation payable via PayPal (™) on line or by calling the Restaurant on 0243828600

### Cancellation

1 A full refund excluding PayPal or Credit Card Fees, will be made to your card or PayPal, upon request via email to [info@lisledefranceterrigal.com.au](mailto:info@lisledefranceterrigal.com.au) with up to 48hrs notice of the date and time of reservation.

2 Within 24 hrs ( Date and time of Reservation) or less, of cancellation notice, or no show, the deposit of \$25 per person will be forfeited and not refunded under any circumstances. The same conditions apply where for special events a higher deposit amount is requested rather than the usual \$25 per person, refunds or forfeits will apply to the whole \$ amount of deposit paid.

By clicking and visiting [www.lisledefranceterrigal.com.au](http://www.lisledefranceterrigal.com.au) and reading this cancellation policy

I understand the cancellation policy for my reservation at L'isle de France Terrigal and agree to my Credit Card being charged by the L'isle de France Terrigal or via PayPal(™) as per conditions stated herewith. I also understand and agree that any forfeited deposit will not be refunded to me.

If you choose not to attend the restaurant with less than 24hrs notice due to State Health regulations and imposed Covid19 restrictions whilst we are open and operational as per our published Covid safe plan, we may at our discretion allocate your deposit to a future booking.

All deposits made will be returned in full, if due to unforeseen State or National circumstances, and "force majeure" L'isle de France Terrigal is unable to fulfil its obligation to provide you with a table on the day of your reservation.